

Website Terms of Service

Last Updated: May 19, 2026

Welcome to the website of Anchor Health (operated by AnchorWorks LLC, "we," "us," or "our"). These Terms of Service ("Terms") govern your access to and use of our website located at <https://myanchorhealthpc.com/> (the "Site") and the services provided therein.

By accessing or using the Site, you agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, please do not use the Site.

The content provided on this Site, including text, graphics, images, and other material, is for informational purposes only. Use of this Site does not establish a provider-patient relationship between you and any clinician at Anchor Health. A provider-patient relationship is only established after you have completed our formal intake process and have been evaluated by one of our clinicians during a scheduled visit.

DO NOT USE THIS WEBSITE FOR EMERGENCIES. IF YOU ARE EXPERIENCING A MEDICAL EMERGENCY, CALL 911 OR GO TO THE NEAREST EMERGENCY ROOM.

Anchor Health is a telehealth-only practice. Our clinicians are licensed to provide medical services only to individuals who are physically located in the State of Maryland at the time of the encounter. By using our services, you represent and warrant that you are a resident of Maryland or are physically present in Maryland for the duration of your clinical visit.

While we provide care for children (ages 5 and up), teens, and adults, the user of this Site must be at least 18 years of age. If you are under 18, you must use this Site only with the involvement and consent of a parent or legal guardian.

Anchor Health provides a relationship-based model of primary care known as Anchored Care^{SMIP}. Our services include, but are not limited to:

- Comprehensive Primary Care (Preventive screenings, chronic disease management).
- Pediatric and Adolescent Health (Ages 5+).
- Women's Health (Hormonal, reproductive, and menopausal care).
- Men's Health and Vitality.
- Mental and Emotional Health Support.
- Weight and Metabolic Health (Including medically supervised GLP-1 management).

By using our telehealth services, you acknowledge that there are limitations to remote care compared to in-person evaluations. You agree to provide accurate information regarding your health and location. Technical requirements for secure video visits are the responsibility of the user.

Anchor Health may offer a free initial consultation. Except for any free initial consultation expressly offered by Anchor Health, all healthcare services are fee-based.

- **Insurance:** We accept certain insurance plans. It is your responsibility to verify coverage, copays, and deductibles with your insurer.
- **Self-Pay:** Patients choosing the self-pay pathway agree to the rates disclosed at the time of booking.
- **Optional Membership:** We offer an optional membership model for enhanced access and continuity. Membership fees are private-pay and are separate from services billed to insurance. Membership terms are governed by a separate Patient Membership Agreement.

You are responsible for all fees and charges associated with your care, including any amounts not covered by insurance (such as copayments, coinsurance, deductibles, non-covered services, and/or out-of-network amounts, as applicable). A full fee schedule (including self-pay rates and any applicable membership fees) is provided during the onboarding/booking process and may be updated from time to time.

All content on this Site, including the "Anchored Care^{SMIP}" model, logos, text, and design, is the intellectual property of AnchorWorks LLC and is protected by copyright and trademark laws. You may not use, reproduce, or distribute any content from this Site without our express written permission.

You agree not to:

- Use the Site for any unlawful purpose.
- Attempt to interfere with the proper functioning of the Site.
- Provide false or misleading information in any contact or intake forms.
- Use any automated system (bots, scrapers) to access the Site.

THE SITE AND ITS CONTENT ARE PROVIDED ON AN "AS IS" BASIS. ANCHOR WORKS LLC DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, TO THE FULLEST EXTENT PERMITTED BY LAW. IN NO EVENT SHALL ANCHOR WORKS LLC BE LIABLE FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF THE SITE.

This Site may contain links to third-party websites (e.g., patient portals like DrChrono). We are not responsible for the content or privacy practices of these external sites.

These Terms are governed by and construed in accordance with the laws of the State of Maryland, without regard to its conflict of law principles. Any disputes arising under these Terms shall be resolved exclusively in the state or federal courts located in Maryland.

We reserve the right to modify these Terms at any time. Any changes will be effective immediately upon posting to the Site. Your continued use of the Site following the posting of changes constitutes your acceptance of such changes.

For questions regarding these Terms, please contact us at:

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